



**Catalog of
Environmental Products
for the
Lodging Industry**

**Green Hotels
Association®**

*Committed to encouraging, promoting
and supporting ecological consciousness
in the hospitality industry*



Order online at
www.greenhotels.com/catalog.php



Membership Information on Page 6

P. O. Box 420212, Houston, TX 77242-0212 • Fax 713/789-9786 • 713/789-8889



Welcome to our catalog!

We've had great success in reaching hoteliers interested in being green. In 20+ years, hoteliers have purchased hundreds of thousands of towel-rack hangers and sheet-changing cards and joined our association from the US, Canada, Central and South America, Europe, Asia and all over the world.

From B&Bs to Submarines: We've had many repeat orders, word-of-mouth referrals and lots of response to magazine and media publicity. Chain properties from Adam's Mark to Wyndham are purchasing. B&Bs, inns, motels, hotels, city parks, state parks, military locations, elegant hotels, resorts, business hotels, condos, apartments, military locations and a submarine company have all purchased.

Guests Want to Participate: According to AHLA's *Lodging* magazine regarding using our towel and sheet cards, Ron Berger, general manager of the Sheraton Rancho Cordovain Rancho Cordova, CA, reported that the cards afforded the property a **5% drop in utility costs**. The Radisson Arrowwood's general manager told the St. Paul Press that **at least 70% of their guests participate**. Ask your guests to help protect your beautiful destination by using the cards shown to the right.

Memberships Available: Information on our memberships is found on Page 6 as well as in our membership brochure. We give our members all the information we can gather in our "*Guidelines and Ideas*" and more in-depth information in our bi-monthly newsletter. We also help members bring new business to their doors because they are green. GHA has experienced incredible media attention as a result of our press releases and website. Jump aboard this environmental bandwagon and fly our beautiful kelly green member flag over your property NOW.

I believe you will find some items or ideas in this catalog that will help your property conserve. Every tiny little thing we each do will make a difference. Shut off a running faucet, pick up a piece of litter, share a newspaper or this catalog—but DO something! You will truly MAKE A DIFFERENCE!

Patty Griffin

Patty Griffin, President

P.S. Recycle! Share this information with fellow hoteliers.



BEST SELLER! TOWEL-RACK HANGER

Save on detergent, water, energy to heat the water, labor and wear and tear on equipment and wear and tear on linens! Ask guests to consider using towels more than once. Side 2 in 4-languages (Spanish/German/French/Japanese). Dark green or 4-color ink on laminated heavy recycled stock. 3.25"x7.75" archanger. Customization.

Item 10012L: Each...90¢, 100...\$60, 500...\$240
10012L 4-Color: Each...\$1.40, 100...\$100, 500...\$400



No. 2 SHEET-CHANGING CARD

Ask guests to consider not having sheets changed everyday! Save on linens, detergent, water, utilities, laundry and labor expenses. Dark green ink on laminated heavy recycled stock. 4"x5-1/2" card. Customization.

10014Daily/Between: Each...75¢, 100...\$50, 500...\$200



SAVE ENERGY! HVAC, LIGHTS AND TV OFF? CARD

Post these "Lights Out?" cards by the exit light switch of each guestroom. Get guests involved in lodging conservation. Gently remind guests that turning off lights and TV can MAKE A DIFFERENCE! Dark green ink on laminated light gray heavy recycled stock. 3-3/4"x4-1/2" card. Customization.

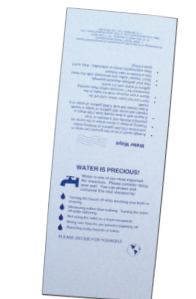
10019L: Each...75¢, 100...\$50, 500...\$200



"WE RECYCLE" TABLE TENT

Announces your participation in a critically-important environmental program—recycling. On the list of recyclables, you may cross off items which are not currently being collected. Second side offers guests practical, simple ideas for recycling. 4-1/4"x4" folded. Heavy light green recycled stock, dark green ink. Customization.

Item 10021: Each...75¢, 100...\$50, 500...\$200



WATER CONSERVATION TABLE TENT

Suggests ways guests can use less water. Ideas for conserving water. Asks guests to report water leaks. Second side in Spanish(S). 4-1/4"x4" folded. Heavy recycled medium-blue stock, dark blue ink. Customization.

Item 10016S: Each...60¢, 100...\$40, 500...\$160



GUESTROOM NEWSLETTER

A superb guestroom-packet item helps guests save money at home on water and utilities. Side 1 offers "Ways You Can Help Save Our Planet!" Side 2 lists "Ways Hotels are Helping to Save Our Planet!" Heavy recycled rose stock, magenta ink. 4-1/4"x11". Customization.

Item 10017: Each...60¢, 100...\$40, 500...\$160

ENVIRONMENTAL DECK-OF-CARDS



Item 10015: Each Set...\$1.10
100 Sets...\$85 500 Sets...\$325

Bedside-table cards ask guests to get involved in your hotel's green program. Six cards: 3-1/2"x4". No. 1 says, "We're a Green Hotel." No. 2 is our Towel-Rack Card*. No. 3 is our Sheet-Changing Card*. No. 4 says, "We Recycle", and asks guests to help. No. 5, "Water is Precious!", suggests ways to conserve water. No. 6 offers ways guests can "Save Our Planet!" by conserving at home, and the reverse offers praiseworthy ways hotels are helping "Save Our Planet!" Black ink on olive green heavy recycled stock. Customization. *Reverse is in 4 languages (Spanish/French/German/Japanese).



HELP! Card

SAVE MONEY by keeping guests happy, rooms in service and property well maintained.

Guest indicates need on front of card and brings to Front Desk. Front Desk fills out the reverse top of the card and notifies Maintenance. Maintenance picks up the card at Front Desk and resolves problem. Maintenance fills out the reverse bottom half of the card and leaves in guest room. Maintenance completes reverse top half of card for records.

Printed in dark green soy-based ink on light gray 60# recycled stock. 3.67"x8.5", perforated.

Item 10050: Each...75¢, 100...\$50, 500...\$200

PORTABLE BLACKLIGHT



Item 81001: \$10/ea,
12+...\$9/ea

6" hand-held 4-watt pocket blacklight locates often not-visible urine, semen and other bodily fluid stains revealing cause of odors and smells so they can be removed. Features flashlight and wrist strap. Every housekeeper's cart should carry one. Clean rooms are critical to all hotels and all guests. 7" long, 2" high, 1-3/4" wide, 4 AA batteries included.



Item 10018: \$6.50 ea

Practical Green Water Conservation Ideas for the Lodging Industry

Practical report on money-saving, water-conserving, problem-solving maintenance and new-product water conservation ideas. Covers water audit, hot water, toilets, shower/bath tubs, bathroom sink, commercial water conditioners and water softeners, landscaping, restaurants and other ideas. 11p.

CHOOSE TO REUSE

An encyclopedia of services, products, programs and charitable organizations that foster reuse.

More than 200 topics and 2,000resources from air filters to zippers. This revolutionary guide is the first to show the ingenious ways that businesses can profit from **reuse**—the second environmental R. A Book-of-the-Month Club selection. 480 p., 6"x9".

Item 50301: \$15.95 ea

CLEAN & GREEN

The Complete Guide to Non-toxic and Environmentally Safe Cleaning.

Now you can clean, polish and disinfect naturally. *Clean & Green* is filled with new and traditional ideas for living free of hazardous household products.

485 ways to clean, polish, disinfect, deodorize, launder, remove stains. Recipes based on harmless, non-polluting, renewable ingredients. 50,000 in print. 160 pages, 5.25"x8.25".

Item 10018: \$8.95 ea

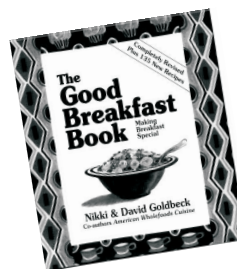
NATURAL STAIN REMOVAL SECRETS



Powerful, safe techniques for removing stubborn stains from anything. Drawing from centuries of practical, real-life experience, *Natural Stain Removal Secrets* proves that traditional cleaning methods are powerful, cost less and are much safer for you and your staff to use than all the harsh commercial cleaners with their long list of warnings and health risks. 256 p., 5"x7".

Item 50510: \$12 ea

THE GOOD BREAKFAST BOOK Making Breakfast Special



More than 450 time- and taste-tested vegetarian/whole foods recipes to start the day, from quick weekday getaways to elegant brunches. Attention to fiber, complex carbohydrates and fat control. Special index for vegan, and wheat, egg and dairy sensitivities. 224 pages, 7.5"x7.5".

Item 50302: \$9.95ea



SINK AERATOR

Easiest, surest and simplest water conservation item available. Injects air into water stream. Equipped with dual-thread system to accommodate male (15/16x27OD) and female (55/64x27ID) applications.

Item 21617: 1.5 gpm - Each 85¢ 100...78¢ ea

KITCHEN AERATOR WITH SWIVEL AND DUAL SETTING



You'll like this kitchen-sink aerator. It switches from a steady stream to a powerful spray with a quick tug. It uses only 2.2 gpm at 80 psi, yet flow and water pressure feel like twice as much. Dual connection accommodates male (15/16x27OD) and female (55/64x27ID) threads.

Item 21114: Each...\$6 12...\$4.80 ea
Ask about volume pricing.

WATER WAYS

- ✓ A single quart of oil on the ground can seep in and pollute 250,000 gallons of drinking water.
- ✓ Pouring oil down a storm sewer is the same as pouring it directly into a stream or river.
- ✓ A faucet with a slow steady leak (100 drops a minute) will waste 350 gallons of water a month. A fast stream will leak 4,600 gallons of water in a month.
- ✓ Warm a wet cleanup cloth for baby in the microwave for 7 seconds rather than running gallons of water until it's warm.

KITCHEN SPRITZER



This aerator has everything—aerated jet, wide spray, swivel action and fingertip control to restrict flow. It uses only 2.5 gpm at 80 psi, yet flow and water pressure feel like twice as much. Dual connection accommodates male (15/16x27OD) and female (55/64x27ID) threads. Ask for volume pricing.

Item 21115: Each...\$7.80 12...\$6.20 ea



TOILET FLAPPER, Universal Fit

The toilet flapper with chain and hook is molded of durable material. Readily fits most conventional flush valves, stops costly leaks and provides long-lasting service.

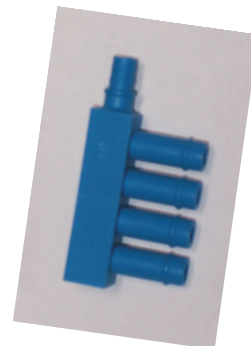
Item 21516: \$2.50 ea

PRESIDENT'S FAVORITE!

TOILET TANK FILL DIVERTER

Place on end of hose and over lip of overflow tube inside toilet tank. Diverts 50% of flush cycle water into the tank. Water in bowl is reduced. Flush cycle not affected. Invisible to guests. Blue molded plastic. 2"x1". Not for 1.6 gpf toilets.

Item 21721: Each...\$1.44 100...\$1.20 ea 500...96¢ ea



SHOWER WATER LOSS TIP

If the shower is turned on and water is coming from the bathtub spout as well as from the shower head, then the tub diverter, the diverter gasket or the whole mechanism should be replaced immediately. Water lost in this manner is totally wasted, and you're paying for the water, energy to heat the water and wastewater treatment as well. This is a **common problem in older properties** and should be corrected without delay.

FRUGAL FLAPPER



An early-closing device. Water enters a hole in the end cap and forces air out of the bleed hole. When filled with water the flapper closes over the tank outlet. 5 end-cap adjustments to optimize water savings and deliver a complete flush.

Item 21415: Each...\$4.50
12...\$4.25 ea 144...\$4 ea

ADJUSTABLE TOILET TANK REPAIR VALVE

Stainless steel and Celcon plastic parts resist corrosion. Fits most toilet tanks. Anti-siphon design prevents contamination of fresh water supply. Valve height and water level adjust for correct fit and most efficient flush level.

Item 21214: \$7.65 ea



LEAK DETECTOR DYE TABLETS

Detects leaks in large or small toilets. Darker color for fast and easy detection. 2 per package

Item 22001: 70¢/pkg



MASSAGING SHOWERHEAD



Substantial showerhead offers superior 9-jet turbo massage. Full spray pattern. Outside adjustment for gentle to forceful spray. Self-cleaning. On/off trickle feature. Available in LOW FLOW 1.5, 1.75, 2.0 and 2.5 gpm flow rates at 80/PSI. White thermo plastic body. Chrome-plated brass coupling. Tamper-proof flow compensator. 1/2" NPT threads. 2-1/2"x3-3/4".

Item 21621: Each...\$7.60 12...\$6.90 ea 50...\$6.20 ea

PREMIERE SHOWERHEAD



Installs easily by hand. Adjustable outside of spray for gentle to forceful spray. White/clear thermoplastic with Brass fitting. Non-aerating spray. Available in LOW FLOW 1.5, 1.75, 2.0 and 2.5 gpm flow rates at 80/PSI. Cuts water use by 40 - 50%. 1/2" NPT pipe threads. 2-1/2"x3-3/4".

Item 21620: Each...\$6.40 12...\$5.80 ea 50...\$5.30 ea



LOW-FLOW PRE-RINSE SPRAY VALVE

Low-flow (1.28 gpm @ 60PSI) solid brass, triple chrome-plated sprayer body w/ anti-corrosive stainless-steel nozzle for restaurant kitchens. Up to 80% water-use reduction. High performance and incredible hot water. Standard protective, full-surrounding dish guard bumper. All repairs are easy with standard gaskets. Interchangeable with all brands. 10-year warranty.

Item 21624: Each...\$60

ICE MELT



- ✓ Non-Toxic and Biodegradable
- ✓ Won't harm lawns, vegetation, hardscapes or cured concrete when used as directed
- ✓ Requires 2/3s less product than rock salt
- ✓ Safer for pets
- ✓ Meets US Green Building LEED Guidelines

Ice Melt consists of a unique blend of sodium chloride, calcium chloride, potassium chloride and magnesium chloride with a coating of liquid calcium magnesium acetate (CMA), and an organic dye. Its angular shape allows more surface contact resulting in maximum melting performance. It's green color also helps avoid over application.

Melts ice fast and works to -12°F. Leaves no greasy residue to track in and damage floors. Less waste using hand-held or push fertilizer spreader.

Item 72001: 9 lb. jug \$13 ea. Case of six jugs...\$72

Item 72002: 20 lb. bag \$12 ea. Pallet of 100 bags...\$1,200

Item 72003: 50 lb. bag \$20 ea. Pallet of 40 bags...\$800

Shipping varies with your location, quantity and weight of order. Call 713/789-8889 for shipping cost.

WATER SAMPLER PACKAGE

4 Towel-Rack Hangers, Laminated (Item 10012L/4C)	\$3.90
4 Sheet-Changing Cards, Laminated (Item 10014D/B)	2.40
2 Sets Environmental Deck-of-Cards (Item 10015)	2.20
2 Water Conservation Table Tents (Item 10016)	1.20
2 Pkgs. of 2 Leak Detector Tablets	1.00
1 1.5 gpm Aerator (Item 21618)	0.85
1 Kitchen Spritzer (Item 21115)	7.80
2 Toilet Tank Fill Diverters (Item 21721)	2.88
1 Korky Flapper (Item 21516)	2.50
1 Flugal Flapper (Item 21415)	4.50
1 Adjustable Toilet Tank Repair Valve (Item 21214)	7.65
1 Premiere Showerhead (Item 21620)	6.40
1 Massaging Showerhead (Item 21621)	7.60
TOTAL	\$50.88 VALUE

This great sampler package allows you to test each of these items at your location with your area's water conditions.

Item 20001: \$45 SPECIAL OFFER + \$10 SHIPPING



SNOWSCOOP

It wheels away snow faster, easier and quieter than any shovel! The Snowscoop is 56" long, 24" wide and has a 4" diameter wheel on the back that allows it to roll smoothly over any surface, easily carrying large amounts of snow to the side. The patented non-marking wheel is rated at 250 lbs.

- ✓ Moves snow 3 to 5 times faster than a shovel.
- ✓ Lightweight and easy to use.
- ✓ Safe: No blades, no gas, no electricity.
- ✓ Durable, affordable and made in the USA.

Material, Weight, Color: Durable polyethylene plastic, 17 lbs., orange

Item 75001: Snowscoop \$70 + \$15 S&H = \$85

Item 75002: Snowscoop + one replaceable protector blade \$78 + \$15 S&H = \$93

Your GHA website listing will bring new guests, new clients and new business to your green doors! Media attention has always been strong. **START SAVING! Join GHA by filling out the form on Page 6 and mailing with your check TODAY!**

MICROFIBER CLEANING CLOTHS



Use without cleaning chemicals!

What are microfiber cleaning cloths? Microfiber cleaning cloths are made of polyester, nylon or polyamide strands that are many times finer than a human hair. Fibers are actually wedge-shaped so their edges can cut through and move soil off an object.

Non-abrasive, and can be used without chemicals—with hot or cold water alone. Great on glass, metal fixtures, drinking fountains, marker boards, sinks, counters, windows, chrome, brass, walls, computer and television screens, appliances and stain removal on carpet and floors.

- ✓ Excellent durability - Last 600 to 1,000 washings
- ✓ Even wipes away bacteria
- ✓ Soft to the touch and to the surface
- ✓ 16"x16" with hemmed edges, Green, blue, pink or yellow

Item 74001/G/B/P/Y: 1-11...\$2ea; 12-49...\$1.75 ea; 50+...\$1.50 ea

GREENING NEWSLETTER



KEEP UP WITH THE LATEST SKINNY ON SAVING WATER, SAVING ENERGY AND REDUCING SOLID WASTE!

Especially for hoteliers... savvy information, practical tips and hot ideas help you conserve and save. Past issues have covered deregulation, FOG, swimming pool chlorination, clean air, mold and mildew, cleaning products, etc. Six information-packed issues.

Item 14001: Six (bi-monthly) issues each year... \$26/year

Note: The newsletter is FREE with membership.

AVIVA DISPENSERS are soft curves, elegant styling, superior engineering and timeless quality.



One-chamber units can be installed individually or grouped into two and three-chamber dispensers. Or, choose the two-chamber shelf system. Ideal for vanity applications or in the shower. Easy to install, fill and use. Available in a variety of colors and finishes. Quality and reliability guaranteed.

Item 6241W: One chamber, white, 7"H X 2.5"D X 3.5"W - \$14 ea

Item 6242W: Two chambers, white, 7"H X 2.5"D X 7.25"W - \$24 ea

Item 6243W: Three chambers, white, 7"H X 2.5"D X 11.75"W - \$35 ea

GUESTROOM RECYCLER



Attractive open recycling-arrows design and drop front allows easy filling when placed under sinks and counters. Front hand-hold makes it easy to grasp, especially when stored in tight spaces. 6 gallons, 8"x15"x13", 1.65 lbs. "WE RECYCLE" logo branded on front panel in white with recycling-arrows logo. Injection-molded high-density polyethylene designed for good looks and long service. Royal blue, white handle. Shipping cost varies. Call 713/789-8889 for cost of shipping.

Item 43103: Each...\$12 10...\$11 ea 100...\$10 ea

RECYCLED NEWSPAPER WOOD PENCILS

Buy these pencils made from recycled newspaper! They write as well and feel as smooth as a regular wood-cased pencil. Round only with No. 2 lead, gold ferrule. Eraser color matches barrel. Pencil colors: Yellow, blue, red, green. White imprint recommended. Imprint area 3.75" x 0.8125". Free setup for text; \$20 for logos.



Qty 576 Minimum

Item 03101: 30¢ ea

For sharpened pencils add 2¢ ea. For larger order, request a quote.

CLASSIC DISPENSERS FOR HAIR AND SKINCARE PRODUCTS



Either 2 or 3-chamber dispenser for skin and hair-care products. A 3-chamber by the shower for soap, shampoo and conditioner and a 2-chamber dispenser near the sink with soap and lotion or mouthwash is ideal. Key-lock. A push of the button dispenses just the right amount. Pump is guaranteed not to clog or leak. 14 oz. refillable bottles included.

Item 6221W: 1-Chamber, White, 10.5"H x 2.5"D x 2.75"W - \$12.50 ea

Item 6222W: 2-Chamber, White, 10.5"H x 2.5"D x 5.5"W - \$17 ea

Item 6223W: 3-Chamber, White, 10.5"H x 2.5"D x 7.25"W - \$21 ea

ALL ABOUT GREEN HOTELS ASSOCIATION Membership!

Join the wave of hoteliers committed to serving and saving our environment NOW.
Become a Member and receive FREE publicity! DO IT TODAY!

REDUCE ENERGY BILLS! REDUCE WATER BILLS! REDUCE WASTE HAULING COSTS!
SAVE on your BOTTOM LINE while YOU'RE HELPING PROTECT YOUR ENVIRONMENT.
YOU will make a DIFFERENCE!

IMAGINE the impact if EVERY hotelier JOINS HANDS and commits to being a
GREEN HOTEL! JOIN TODAY!

MEMBERSHIP BENEFITS:

- FREE to members: GHA's Comprehensive 157 page Conservation GUIDELINES AND IDEAS is GUARANTEED to SAVE MORE MONEY than the membership costs by implementation of these ideas
- Bi-Monthly 8-page, easy-to-read Newsletter packed with smart, practical, money-saving ideas and information
- MONEY-SAVING environmental products and services offered with periodic sale prices to members only
- SHARED INFORMATION on Earth-saving ideas
- PUBLIC RELATIONS BENEFITS for protecting our environment
- Active Pursuit of all GUESTROOM, RESTAURANT AND CONFERENCE BUSINESS for Green Hotels with all environmentally-attuned organizations, businesses and individuals
- PRAISE from ecologically-sensitive guests for your awareness
- GREEN HOTELS ASSOCIATION FLAGS for pole and front desk to show awareness available
- OFFICIAL CERTIFICATE awarded with membership
- GREEN HOTELS ASSOCIATION LOGO use notifies guests of your strong concern for our environment
- REFERRAL of all members
- INTERNET on-line listing as well as e-mailed and faxed listings for world wide exposure

MEMBERSHIP LEVELS/FEES: ✓ One

- PARTNER:** Hotels eager to conserve water, energy and natural resources and reduce solid waste. \$1 per guestroom + \$200 per year (12 months). Includes logo/photo with web listing.
- ALLY:** Vendors offering approved environmental products and services. Revenues under \$1 million: \$400/year, Revenues over \$1 million: \$500/year, Revenues over \$5 million: \$600/year. Includes logo/photo with web listing.
- EDUCATOR:** Students, faculty and public employees interested in green programs in the hospitality industry. Students, Faculty and Public Employees \$250/year. Includes logo/photo with web listing.
- ENVIRONMENTALIST:** Organizations and associations devoted to Earth-saving issues and wishing to support Green Hotels. Organizations/Associations: Up to 50 employees: \$400/year; 51+ employees: \$500/year. Includes logo/photo with web listing.
- TRAVELER:** Individuals, tourists, business travelers, those interested in supporting green hotels: \$50/year.

A GREEN GUESTROOM means:

- LINEN PROGRAM** asking guests to consider reusing towels and not having sheets changed daily
- NO SMOKING**
- LOW-FLOW** sink aerators (0.5 to 1.5 gpm) and shower heads (2.0 to 2.5gpm)
- Fluorescent and LED** lighting, energy management systems, insulation, solar energy, digital meters, motion sensors
- DISPENSERS** for amenities to reduce cost, reduce labor, increase quality
- ALL NATURAL**, biodegradable amenities
- RECYCLED** bathroom paper products
- NON-TOXIC**, phosphate-free, cleaning solutions.
Biodegradable, natural scents or unscented, dye-free, concentrated
- RECYCLING** cardboard, white paper, computer paper, newspaper, aluminum, plastic, glass
- WASHABLE** cups and glasses
- NEWSPAPERS** digital or on request

YES! *I want to join!*

"GREEN" HOTELS ASSOCIATION® Membership Application Form:

Property/Name: _____
 _____ No. Floors _____ No. Rooms _____
 Address: _____

 City, State, Zip: _____

 Phone and Fax Nos: _____

 Reservation No.: _____
 Contact/Title: _____

 e-mail: _____
 Internet: _____

Fill out, ✓ Membership Level and
Mail with Your Check TODAY!

ORDERED BY:

Business Name: _____
 Street Address: _____
 City, State, Zip: _____
 Phone/Fax: _____
 Contact/Title: _____
 Signature: _____

Street address required for UPS delivery.

SHIP TO (if different from Ordered By):

Green Hotels Association®

P. O. Box 420212
 Houston, TX 77242-0212

500	10012L	1	Towel Rack Hangers, Laminated	\$240	\$240
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EASY AS 1-2-3 ORDER FORM

Qty.	Item No.	Page	Description	Unit Price	Total Price

SHIPPING AND HANDLING CHARGES:		
If your Merchandise Total is		Please add
Up to \$25.00:	\$10	
\$25 to \$124.00:	\$11	
\$125 to \$249.00:	8%	
\$250 to \$499.00:	7%	
\$500 to	Actual Shipping	

For shipping and handling outside the Continental USA, please e-mail or fax for a quote.

PAYMENT
<input type="checkbox"/> Prepay your order (\$30 minimum) with a check and the shipping is FREE!
<input type="checkbox"/> Charge to Visa, MasterCard, AMEX
Name on Card: _____
Card No: _____
Expiration Date: _____
Security Code: _____
Card Billing Address: _____
E-mail: _____

Merchandise Total	_____
TX Shipments Add 8.25% Sales Tax	_____
Shipping and Handling	_____
Order TOTAL	_____
MEMBERSHIP FEE (Page 6) <small>(if desired)</small>	_____
Greening Newsletter (Page 4) <small>(FREE with membership)</small>	_____
TOTAL	_____

Fax Orders 24-hours, 7-Days
 to 713/789-9786
 e-mail green@greenhotels.com
 Phone Orders to **713/789-8889**

Conditions: Due to possible changes in availability of merchandise, pricing from our suppliers and other factors beyond our control, we reserve the right to limit quantities and increase or reduce prices without notice. **Warranties:** All warranties, expressed or implied, are those of the individual manufacturers. **Claims:** All claims for shortages, incorrect or defective merchandise must be submitted within ten days of receipt of shipment. **Cancellation:** Orders for immediate or deferred shipment that have been accepted by us are not subject to cancellation. **Order Changes:** Changes in orders must be submitted in writing and require our review and approval. **Returned Goods:** No merchandise is to be returned without prior authorization. **Damaged Merchandise:** If delivered by UPS, call UPS for inspection report and request UPS to return the damaged goods to us. **BackOrders:** If out of stock or shipped short, we will automatically backorder unless advised otherwise. We are not responsible for printing errors.

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P. O. Box 420212
 Houston, TX 77242-0212

Return Service Requested